

Lead and Ticket Routing Plan

Design a faster way to sort incoming leads, requests, or tickets with AI-assisted routing.

PRICE

\$2,900

TURNAROUND

7 business days

NEXT STEP

Send request

Who this is for

A team that spends too much time manually sorting incoming work.

Common situations

- Lead routing
- Support triage
- Internal request handling

What you get

- Review of one intake queue or request channel
- Routing rules and confidence thresholds
- Exception handling for cases that still need a person
- Implementation notes for the team building it

Results

- A clearer plan for routing incoming work
- Better rules for when a person should step in
- A stronger foundation for automation and handoff

Why people choose this package

- Good for teams with a high volume of incoming requests
- Keeps review paths in place where needed
- Useful when speed and consistency both matter

CLIENT FEEDBACK

We ended up with a routing plan the team could use right away.

Head of Operations · Service Platform

The team gained a clearer, faster path for incoming work.

Package terms

- One intake channel or queue per package
- Implementation can follow as a separate scope
- Existing examples or routing rules help the work move faster